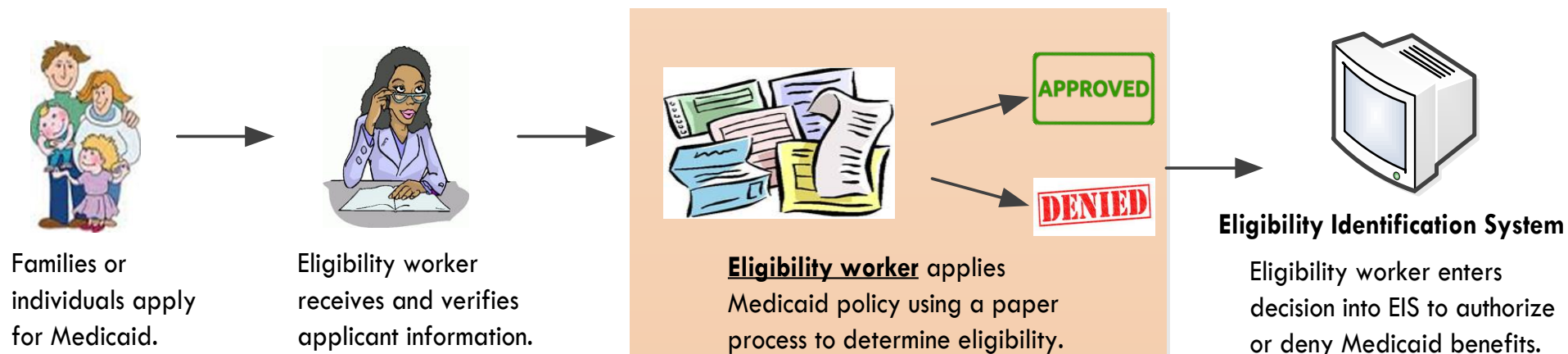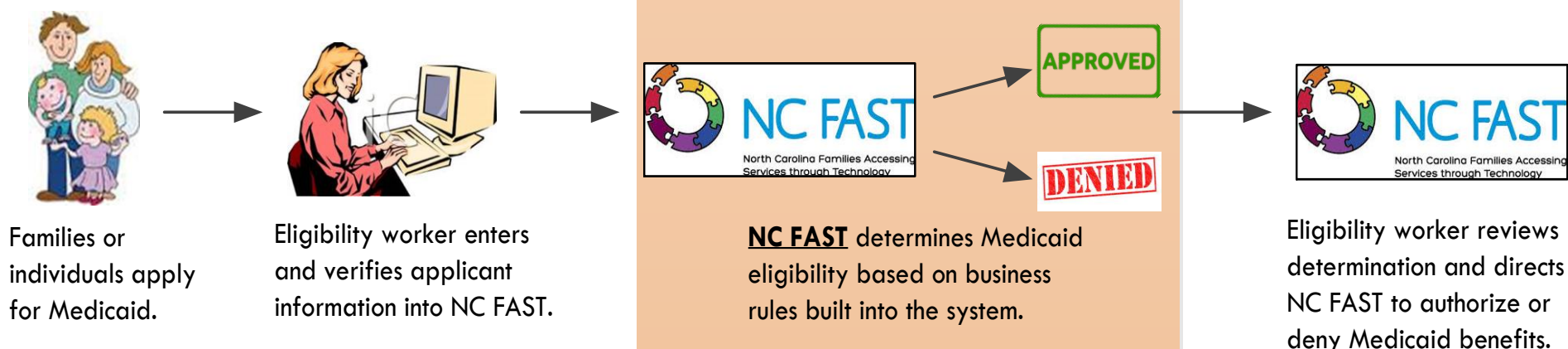# Implementation of NC FAST Changed the Process for Determining Medicaid Eligibility

Former Process for Medicaid Eligibility

Families or individuals apply for Medicaid.

Eligibility worker receives and verifies applicant information.

APPROVED

DENIED

Eligibility worker applies Medicaid policy using a paper process to determine eligibility.

Eligibility Identification System

Eligibility worker enters decision into EIS to authorize or deny Medicaid benefits.

Current Process for Medicaid Eligibility

Families or individuals apply for Medicaid.

Eligibility worker enters and verifies applicant information into NC FAST.

NC FAST
North Carolina Families Accessing Services through Technology

APPROVED

DENIED

NC FAST determines Medicaid eligibility based on business rules built into the system.

NC FAST
North Carolina Families Accessing Services through Technology

Eligibility worker reviews determination and directs NC FAST to authorize or deny Medicaid benefits.

Source: Program Evaluation Division based on interviews with county DSS offices and the Department of Health and Human Services.